



## **Fusion Warranty**

This warranty covers Fusion's glass repair and replacement service against defects in material and/or workmanship for as long as you own or lease the vehicle.

To Qualify - you must notify us within 30 days of discovering the defect. We are not responsible for any damage that results from your delay in notifying us within 30 days of discovering the defect.

Fusion must be given the opportunity to inspect the reported vehicle damage prior to the approval of any warranty claim.

This warranty is not transferable to another owner/lessor.

No other warranty, neither express nor implied applies.

## **Repair or Replacement**

Fusion may elect to repair or replace the windshield; the decision to repair or replace is solely in the discretion of Fusion.

Using our windshield repair system, we will repair structurally and restore optically the contracted vehicle windshield. This repair is guaranteed for the life of the vehicle or as long as you own or lease it. If the repair should later fail, we will either re-repair the break, refund your money, or offer you a credit towards windshield replacement performed by Fusion windshield. Windshields with refund claims must be inspected by one of our technicians. Fusion will not refund your money if the crack originally repaired was over three inches (3") long.

If more damage from the point of repair does occur, or if you are dissatisfied with the repair for any reason, we will credit the cost of your repair toward a replacement performed by Fusion. If your insurance company paid for the repair, the insurance company will receive credit and you may still be responsible for any deductible if you choose to replace the windshield. This warranty applies for as long as you own or lease the vehicle and is not transferable. No other warranty, neither express nor implied applies.

Disclaimer: in some cases, through no fault of the repair technician, during the repair process the damaged area may become larger and require a windshield replacement. These instances are not covered by the warranty and Fusion is not responsible for the cost of the windshield replacement or any additional damage.



Fusion offers a lifetime warranty against material defects or defects in workmanship including stress cracks of glass, leaking or wind noise associated with the new seal. Issues relating to subsequent damage caused by objects impacting windshield or vehicle are not covered under this warranty.

#### Exclusions

Fusion is not responsible for any damage to the vehicle that existed prior to the service by us. In some cases we may not discover damage to the vehicle until we remove the glass. This may include rust or other damage to pinch weld or frame from previous damages or other issues which may affect safe installation. In these instances of prior damage, you will be responsible for all costs to repair the damage or rust which may include the cost to transport your vehicle to and from a qualified body shop.

Damage not resulting from defective workmanship or materials is expressly excluded from coverage under this warranty.

IN NO EVENT SHALL FUSION AND/OR AFFILIATE COMPANIES, REPRESENTATIVES, AGENTS OR AFFILIATES, BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ASSOCIATED WITH THE REPAIR OR REPLACEMENT OF YOUR GLASS.

#### Recalibration

Where we perform a recalibration, it is warranted for one year after recalibration or until the next recalibration event, whichever occurs first. A recalibration event is defined by your vehicle manufacturer and includes things such as a vehicle collision, windshield replacement, disconnection or removal of camera and vehicle re-alignment. In all events, do not rely solely on your advanced safety systems to replace safe driving nor to keep you safe on the road, and always seek recalibration by a qualified recalibration specialist.

For service or warranty questions you can:

- 1- Visit our website and submit a request. [www.fusionwindshield.com](http://www.fusionwindshield.com)
- 2- Contact our customer care team via phone or text at (801) 871-5431

Please be prepared to provide Vin number and date of service if you have it to help us pull it up.